

Privacy Statement

Introduction

Trakomatic takes the privacy of your information seriously. This Privacy Policy applies to the Trakomatic.com website (the “Website”) and governs data collection, processing and usage in compliance with the Personal Data Protection Act 2012 (No. 26 of 2012) of Singapore (“PDPA”). By using the Website, you consent to the data practices described in this statement. Capitalized terms that are not defined in this Privacy Policy have the meaning given to them in our Terms of Service.

Information Collected from All Visitors to our Website

TRAKOMATIC may collect and process:

1. Personally identifiable information, such as:
 1. Your e-mail address and name, when you contact us;
 2. Details contained in the relevant document that you key in when you use our Services. These details may include your name, handphone number, email, the purpose of your query, and details about your will; (“Personal Information”)
2. Information about your computer hardware and software when you use our Website. The information can include: your IP address, browser type, domain names, access times and referring website addresses. This information is used by TRAKOMATIC for the operation of the Services, to maintain quality of the Services, and to provide general statistics regarding use of the trakomatic.com Website.

Use of Personal Information

TRAKOMATIC uses the collected information:

1. To operate the Website and deliver the Services;
2. To process, and where necessary, respond to your application, enquiry or request;
3. To gather customer feedback;
4. To inform or update you of other products or services available from TRAKOMATIC and its affiliates, where you have consented to be contacted for such purposes;
5. To monitor, improve and administer the Website and Services, and to provide general statistics regarding user of the Website;
6. To update you on changes to the Website and Services.

Non-disclosure

TRAKOMATIC does not sell, rent, lease, or release your Personal Information to third parties. TRAKOMATIC may, from time to time, contact you on behalf of external business partners about a particular offering that may be of interest to you. In those cases, your unique Personal Information is not transferred to the third party without your explicit consent. In

addition, TRAKOMATIC may share data with trusted partners to help us perform statistical analysis, send you email or provide customer support. All such third parties are prohibited from using your personal information except to provide these services to TRAKOMATIC, and they are required to maintain the confidentiality of your Personal Information.

Disclosure of Personal Information

TRAKOMATIC will disclose or share your Personal Information, without notice, only if required to do so by law or in the good faith belief that any such action is necessary to: (a) comply with any legal requirements or comply with legal process served on TRAKOMATIC or the Website; (b) protect and defend the rights or property of TRAKOMATIC; and (c) act under exigent circumstances to protect the personal safety of users of singaporelegaladvice.com, or the general public. We may disclose your personal information to third parties: (a) in the event that we sell or buy any business or assets, in which case we may disclose your personal data to the prospective seller or buyer of such business or assets; and (b) if trakomatic.com or substantially all of its assets are acquired by a third party, in which case personal data held by it about its customers will be one of the transferred assets.

Links to Other Websites

Our Website may contain links to other websites. This Privacy Policy only applies to this website so when you link to other websites you should read their own privacy policies.

Changes To This Statement

Trakomatic will occasionally update this Privacy Policy to reflect customer feedback. Trakomatic encourages you to periodically review this Privacy Policy to be informed of how Trakomatic is protecting your information.

Contact Information

Trakomatic Pte. Ltd. welcomes your comments regarding this Privacy Policy. If you believe that trakomatic.com has not adhered to this Privacy Policy, please contact us at contactus@trakomatic.com